



# DMO Food Equipment Services, Inc. Pre-Employment Application

Name: Last \_\_\_\_\_ First \_\_\_\_\_ Middle \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ SSN \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Telephone ( ) \_\_\_\_\_ Pager ( ) \_\_\_\_\_ Cell Phone ( ) \_\_\_\_\_

Position applied for \_\_\_\_\_

How did you hear of this opening \_\_\_\_\_

When can you start \_\_\_\_\_ Desired Wage \$ \_\_\_\_\_

Are you a U.S. citizen or otherwise authorized to work in the U.S. on an unrestricted basis?  Yes  No

Are you looking for full time employment?  Yes  No If no, what hours are you available \_\_\_\_\_

Are you willing to work nights and weekends as required?  Yes  No

Have you ever been convicted of a felony?  Yes  No

If yes, please describe conditions: \_\_\_\_\_  
\_\_\_\_\_

Do you have a driver's license?  Yes  No Driver's license number \_\_\_\_\_

State of issue \_\_\_\_\_  Operator  (CDL) Expiration date \_\_\_\_\_

Have you had any accidents during the past three years?  Yes  No How many? \_\_\_\_\_

Have you had any moving violations during the past three years?  Yes  No How Many? \_\_\_\_\_

### High School

Name \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Did you graduate?  Yes  No Major \_\_\_\_\_

### College or Trade School:

Name \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Did you graduate?  Yes  No Major \_\_\_\_\_

**Other Education:**

Name \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Did you graduate?  Yes  No Major \_\_\_\_\_

**Employment History: (Start with most recent employer)**

**Company name** \_\_\_\_\_

Address \_\_\_\_\_ Telephone ( ) \_\_\_\_\_

Date Started \_\_\_\_\_ Starting Wage \_\_\_\_\_ Starting Position \_\_\_\_\_

Date Ended \_\_\_\_\_ Ending Wage \_\_\_\_\_ Ending Position \_\_\_\_\_

Name of Supervisor \_\_\_\_\_ May we contact?  Yes  No

Responsibilities \_\_\_\_\_

Reason for leaving \_\_\_\_\_

**Company name** \_\_\_\_\_

Address \_\_\_\_\_ Telephone ( ) \_\_\_\_\_

Date Started \_\_\_\_\_ Starting Wage \_\_\_\_\_ Starting Position \_\_\_\_\_

Date Ended \_\_\_\_\_ Ending Wage \_\_\_\_\_ Ending Position \_\_\_\_\_

Name of Supervisor \_\_\_\_\_ May we contact?  Yes  No

Responsibilities \_\_\_\_\_

Reason for leaving \_\_\_\_\_

**Company name** \_\_\_\_\_

Address \_\_\_\_\_ Telephone ( ) \_\_\_\_\_

Date Started \_\_\_\_\_ Starting Wage \_\_\_\_\_ Starting Position \_\_\_\_\_

Date Ended \_\_\_\_\_ Ending Wage \_\_\_\_\_ Ending Position \_\_\_\_\_

Name of Supervisor \_\_\_\_\_ May we contact?  Yes  No

Responsibilities \_\_\_\_\_

Reason for leaving \_\_\_\_\_

**Personal References:**

Name \_\_\_\_\_ Telephone ( ) \_\_\_\_\_

Name \_\_\_\_\_ Telephone ( ) \_\_\_\_\_

Name \_\_\_\_\_ Telephone ( ) \_\_\_\_\_



## Service Technician

### Job Description and basic requirements

#### **Company Summary:**

DMO Food Equipment Services, Inc. is a provider of service and parts for most major manufactures of commercial cooking and ware-washing equipment. We are a privately help corporation that has been in business since October 1993. DMO is a voting member of CFESA and a stockholder in the National Service Cooperative.

#### **Job Summary:**

The selected candidates will perform field / shop service on commercial cooking, warming, holding, washing, ventilation and other miscellaneous types of equipment typically found in restaurants and large institutional kitchens.

#### **Qualifications:**

Technicians must be proficient in reading electrical schematics, have good trouble-shooting abilities and excellent people skills. Previous job experience or training in one or more of these related jobs; electrical, plumbing, general maintenance and HVAC-R. Previous commercial cooking equipment service is a plus. Being a CFESA Certified Technician is a huge plus.

#### **Physical requirements:**

This position requires the lifting of tools and equipment that weigh over 50 pounds and at times moving or lifting up to 100 pounds, unassisted, and moving equipment to gain access for service. Repairing equipment requires, bending, kneeling, crawling (under, over, and between) equipment and climbing extension and stepladders while carrying tools and parts.

#### **Job hazards:**

Working with live electrical circuits (up to 480 VAC), working with natural and L.P. gas, hot cooking equipment, 350 plus degree grease, low-pressure steam boilers and exposure to caustic and acidic chemicals.

#### **Education:**

High School or GED and equivalent technical training or equivalent experience.

#### **Experience:**

2 plus years of HVAC-R / mechanical / electrical experience.

Requires knowledge of service and repair techniques involving diagnosing and correcting malfunctions of all major manufacturers commercial cooking equipment and other diversified duties.



## Service Technician Job Duties

*Do you understand what this job entails?*  Yes  No (Service Technicians will perform field / shop service on commercial cooking, warming, refrigeration, holding, washing, ventilation and other miscellaneous types of equipment typically found in restaurants and large institutional kitchens).

*Do you think you are good at reading schematics?*  Yes  No

*How do you feel about your people skills?*  Yes  No

*Are you comfortable when talking to people when you know what you're going to say isn't what they want to hear?*  Yes  No (Technicians must be proficient in reading electrical schematics, have good trouble-shooting abilities and excellent people skills).

*Are you able to lift and carry tools and equipment that weigh over 50 pounds, and at times move or lift up to 100 pounds unassisted?*  Yes  No (This is a job requirement)

*Can you push, pull or slide heavy equipment to gain access room for servicing it? Repairing equipment requires, bending, kneeling, crawling (under, over, and between) equipment and climbing extension and stepladders while carrying tools and parts.*  Yes  No (This is a job requirement)

*Do you have any physical limitations that would prevent you from performing work like we just discussed?*  Yes  No If Yes, What?

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*A Food Equipment Service Technician is also exposed to and works with live electrical circuits (up to 480 VAC), natural and L.P. gas, hot cooking equipment, 350 plus degree grease, low-pressure steam boilers and exposure to caustic and acidic chemicals; would this be a problem?*  Yes  No

*Are you familiar with service and repair techniques involving diagnosing and correcting malfunctions on various types of commercial cooking equipment?*  Yes  No

*Do you feel you are qualified to service and repair commercial HVAC-R?*  Yes  No If NO, how much training do you think you would need? \_\_\_\_\_

*A technician needs to be able to be innovative and use common sense to remedy a situation so the customer may safely resume operations, do you feel you have the ability to do this?*  Yes  No

*Do you have a basic understanding of parts stocking / identification methods and practices and procedures required to maintain inventory in a service truck?*  Yes  No

X(signed) \_\_\_\_\_ (please print) \_\_\_\_\_

**Duties/Responsibilities:**

- Problem diagnosis including electrical/mechanical and electronics troubleshooting.
- Must be able to be innovative and use common sense to remedy a situation so the customer may resume operations.
- Consistently achieve or surpass weekly productivity and service labor revenue goals assigned by management.
- Maintain working knowledge of latest modifications, retrofit, etc. for equipment assigned to service.
- Assist others in equipment installations or in performing major repair assignments.
- Maintain a working knowledge of parts stocking and identification methods, practices and procedures.
- Being responsible for inventory and the professional appearance of your service vehicle.
- Satisfactory attendance at schools with passing grades.
- Attending audio/visual field training as required.
- Work overtime, often with short notice, as required, including on call.
- Assist in obtaining Planned Service Agreements and achieve or exceed monthly sales goals.
- Assist in developing sales leads.
- Assist, as necessary, with product demonstrations at customer locations and at trade shows.
- Comply with all service policies and procedures of DMO Food Equipment Services, Inc., CFESA and the National Service Cooperative.
- Maintain personal image to meet or exceed company standards.

**I have read the above job description, and understand it is only a partial description, and additional duties will be required. I also acknowledge that I have no physical limitations that could restrict my ability to perform the manual work required for this position.**

**X**\_\_\_\_\_

**Date**\_\_\_\_\_

**PLEASE READ CAREFULLY**

**APPLICATION FORM WAIVER**

In exchange for the consideration of my job application by DMO Food Equipment Services, Inc. (hereinafter called “the Company”), I agree that:

Neither the acceptance of this application nor the subsequent entry into any type of employment relationship, either in the position applied for or any other position, and regardless of the contents of employee handbooks, personnel manuals, benefit plans, policy statements, and the like as they may exist from time to time, or other Company practices, shall serve to create an actual or implied contract of employment, or to confer any right to remain an employee of the Company, or otherwise to change in any respect the **employment-at-will relationship** between it and the undersigned, and that relationship cannot be altered except by a written instrument signed by the President / General Manager of the Company. Both the undersigned and the Company may end the employment relationship at any time, without specified notice or reason. If employed, I understand that the Company may unilaterally change or revise their benefits, policies and procedures and such changes may include reduction in benefits.

I authorize investigation of all statements contained in this application. I understand that the misrepresentation or omission of facts called for is cause for dismissal at any time without any previous notice. I hereby give the Company permission to contact schools, previous employers (unless otherwise indicated), references, and others, and hereby release the Company from any liability as a result of such contract.

I also understand that (1) the Company has a drug and alcohol policy that provides for pre-employment testing as well as testing after employment; (2) consent to and compliance with such policy is a condition of my employment; and (3) continued employment is based on the successful passing of testing under such policy. I further understand that continued employment may be based on the successful passing of job-related physical examinations.

I further understand that my employment with the Company shall be probationary for a period of ninety (90) days, and further that at any time during the probationary period or thereafter, my employment relation with the Company is terminable at will for any reason by either party.

Signature of applicant \_\_\_\_\_ Date: \_\_\_\_\_